

## Maintenance Packages

### **PAYG Package “Pay as you go”**

This package includes all services. All services outside fixed fee project will be billed at the standard rate of \$75.00 per hour. Service will be scheduled with a start/finish date within 5 days from submission. Refer to your customer portal at <http://help.cosmicktechnologies.com>

### **Ecopack**

\$200.00 a month for a 5 block of hours. Discounted hourly rate of \$40.00. Savings is \$35.00 an hour. All graphic design services including website modifications are included under this package. If 5 hours are not used in the monthly billing cycle they will not roll over into the following month. Service will be scheduled with a start/finish date with 3 day response time to start from submission. This package does not include a complete redesign of website. This maintenance package only includes existing modifications and/or additions. Although it does include complete graphic design from start to finish. Additional time spent will be billed at the standard hourly rate of \$75.00. Refer to your customer portal at <http://support.cosmicktechnologies.com>

### **Valupack**

\$250.00 a month for a 7 block of hours. Discounted hourly rate of \$35.00. Savings is \$40.00 an hour. All graphic design services including website modifications are included under this package. If 7 hours are not used in the monthly billing cycle they will not roll over into the following month. Service will be scheduled with a start/finish date with 2 day response time to start from submission. This package does not include a complete redesign of website. This maintenance package only includes existing modifications and/or additions. Although it does include complete graphic design from start to finish. Additional time spent will be billed at the standard hourly rate of \$75.00. Refer to your customer portal at <http://support.cosmicktechnologies.com>

### **Ultrapack**

\$300.00 a month for a 15 block of hours. Discounted hourly rate of \$30.00. Savings is \$45.00 an hour. All graphic design services including website modifications are included under this package. If 15 hours are not used in the monthly billing cycle they will not roll over into the following month. Service will be scheduled with a start/finish date with 1 day response time to start from submission. This package does not include a complete redesign of website. This maintenance package only includes existing modifications and/or additions. Although it does include complete graphic design from start to finish. Additional time spent will be billed at the standard hourly rate of \$75.00. Refer to your customer portal at <http://support.cosmicktechnologies.com>

### **Unlimited**

\$500.00 a month for a 40 block of hours. Discounted hourly rate of \$20.00. Savings is \$55.00 an hour. All graphic design services including website modifications are included under this package. If 40 hours are not used in the monthly billing cycle they will not roll over into the following month. Service will be scheduled with a start/finish date with 1 day response time to start from submission. This package does not include a complete redesign of website. This maintenance package only includes existing modifications and/or additions. Although it does include complete graphic design from start to finish. Additional time spent will be billed at the standard hourly rate of \$75.00. Refer to your customer portal at <http://support.cosmicktechnologies.com>

*Plans can only be purchased after design phase and implementation of project is completed.*